

Student Survey Summary



(1) Your gender:			
	Counts	Percents	Percents
			0 100
MALE	171	42.0%	
FEMALE	236	58.0%	
Totals	407	100.0%	

(2) Total number of terms you have attended COCC:			
	Counts	Percents	Percents
			0 100
1 to 3	203	50.5%	
4 to 6	115	28.6%	
7 to 9	48	11.9%	
10+	36	9.0%	
Totals	402	100.0%	

(3) Do you plan to complete:			
	Counts	Percents	Percents
			0 100
ASSOCIATE DEGREE	178	44.3%	
certificate	27	6.7%	
4-YEAR DEGREE	140	34.8%	
masters	4	1.0%	
PhD	4	1.0%	
transfer	12	3.0%	
unknown	2	0.5%	
Other	35	8.7%	
Totals	402	100.0%	

(4) Have you taken the COCC course LIB 127?			
	Counts	Percents	Percents
			0 100
NO	266	65.2%	
YES	142	34.8%	
Totals	408	100.0%	



(5) Have you used the Campus Library Services or collections (either in-person or remotely) within the last 2 years?


	Counts	Percents	0	Percents	100
NO	62	15.3%			
YES	342	84.7%			
Totals	404	100.0%			

(A) If you haven't, please state the reasons why:

- 57.6% I did not need to use it for my class assignments
- 24.2% I can find what I need for classes using the free web
- 9.1% I do not know how to use the college library
- 10.6% I prefer to use the public library
- 27.3% Other

- so far I (sic) havnt needed it
- don't need to
- This is my first year
- haven't needed it yet
- I don't use often
- Internet at home
- was not in school
- Will check it out now that I am more aware of it
- classes don't require
- have only been attending for a month so haven't yet.
- wasnt enrolled in classes
- I have barely begun
- just never thought of it
- would rather do my homework/research @ home
- have not taken a class for a while
- I don't really have time
- I Just returned to school this term after a 4 yr absence

(6) How often do you use the following methods to visit or access the Campus Library?	Less often/NA	Quarterly	Monthly	Weekly	More often	Totals	Mean	Mean	1	5
Visit library in person	96.0 24.6%	62.0 15.9%	82.0 21.0%	105.0 26.9%	46.0 11.8%	391.0 100.0%	2.85			
Use computer (not in library) to access the library	102.0 28.8%	51.0 14.4%	72.0 20.3%	76.0 21.5%	53.0 15.0%	354.0 100.0%	2.79			

(7) How important are the following sources of information for your class work:	Not Important	Very Important	Totals	Mean	Mean	1	5
Campus library	51.0 12.7%	57.0 14.1%	79.0 19.6%	89.0 22.1%	127.0 31.5%	403.0 100.0%	3.46			

[Continuing table]

(7) How important are the following sources of information for your class work:	Not Important	Very Important	Totals	Mean	Mean	
								1	5
Web resources (not provided by the library)	20.0 5.0%	29.0 7.3%	53.0 13.3%	128.0 32.1%	169.0 42.4%	399.0 100.0%	3.99		
Own collection of books, journals, files, etc.	53.0 13.3%	75.0 18.8%	98.0 24.6%	103.0 25.8%	70.0 17.5%	399.0 100.0%	3.16		
Faculty or other students	30.0 7.6%	63.0 16.0%	92.0 23.4%	108.0 27.5%	100.0 25.4%	393.0 100.0%	3.47		
Other (please specify):	2.0 25.0%	0.0 0.0%	0.0 0.0%	1.0 12.5%	5.0 62.5%	8.0 100.0%	3.88		

OTHER:

- Place to study
- Ebsco
- CAP center is great
- tutoring center
- text book
- Tutoring
- knowledge
- usually internet from home
- tutoring in library (downstairs)
- *Online journal database*
- Tutoring Center in Library
- Infomine, etc. @ Library site

(8) When you use the Campus Library, how often do you do the activities listed below?	Less often/NA	Quarterly	Monthly	Weekly	More often	Totals	Mean	Mean	
								1	5
Look for books in our library	172.0 42.5%	106.0 26.2%	80.0 19.8%	24.0 5.9%	23.0 5.7%	405.0 100.0%	2.06		
Look for books in other libraries	220.0 54.6%	81.0 20.1%	64.0 15.9%	20.0 5.0%	18.0 4.5%	403.0 100.0%	1.85		
Look for articles in library databases	134.0 33.3%	99.0 24.6%	82.0 20.3%	56.0 13.9%	32.0 7.9%	403.0 100.0%	2.39		
Consult library staff	181.0 46.1%	102.0 26.0%	66.0 16.8%	29.0 7.4%	15.0 3.8%	393.0 100.0%	1.97		
Use other web sources (beyond books or articles) through the library web page	109.0 27.0%	81.0 20.1%	87.0 21.6%	85.0 21.1%	41.0 10.2%	403.0 100.0%	2.67		
Use library reserves	165.0 40.9%	88.0 21.8%	91.0 22.6%	33.0 8.2%	26.0 6.5%	403.0 100.0%	2.17		
Photocopy	223.0 56.0%	82.0 20.6%	55.0 13.8%	25.0 6.3%	13.0 3.3%	398.0 100.0%	1.80		

[Continuing table]

(8) When you use the Campus Library, how often do you do the activities listed below?	Less often/NA	Quarterly	Monthly	Weekly	More often	Totals	Mean	Mean	
								1	5
Use the library (not lab) computers for class related activities (do research, class related email	175.0 43.4%	79.0 19.6%	69.0 17.1%	47.0 11.7%	33.0 8.2%	403.0 100.0%	2.22		
Use the library (not lab) computers for non-class activities (recreational email, browsing the web,	232.0 57.1%	56.0 13.8%	53.0 13.1%	38.0 9.4%	27.0 6.7%	406.0 100.0%	1.95		
Attend special events sponsored by the library	308.0 76.4%	56.0 13.9%	22.0 5.5%	10.0 2.5%	7.0 1.7%	403.0 100.0%	1.39		

(9) Is the Campus Library open when you need it during periods listed below?	N/A	Not enough	Most of time	Totals	Mean	Mean	
									0	5
Academic Year: EVENINGS	71.0 17.7%	27.0 6.7%	18.0 4.5%	38.0 9.5%	81.0 20.2%	166.0 41.4%	401.0 100.0%	3.32		
Academic Year: WEEKENDS	79.0 19.9%	60.0 15.2%	35.0 8.8%	59.0 14.9%	64.0 16.2%	99.0 25.0%	396.0 100.0%	2.67		
Summer Session	190.0 49.0%	18.0 4.6%	22.0 5.7%	44.0 11.3%	36.0 9.3%	78.0 20.1%	388.0 100.0%	1.88		
In-between terms	172.0 44.8%	33.0 8.6%	18.0 4.7%	51.0 13.3%	39.0 10.2%	71.0 18.5%	384.0 100.0%	1.91		

Do you have additional comments on library hours?

- I don't know I haven't been here long enough.
- At a college sometimes students need to do research really late or really early. Having a 24 hr library would be really nice. I would definitely use the library more.
- Would be better for me if it were open later on Friday evenings (school is a really high priority for me as a single parent) I am available to study later on Friday than other days & earlier the rest of the week
- n/a
- 24 - 7 week days! late night studiers
- Saturdays would be nice, if open.
- Open, even for a short while, on Saturdays.
- Saturday Hours would be good. At least as on Sunday.
- I really wish that the library were open on Saturdays.
- More hours in between terms would really be great. Maybe Fridays from 2 - 10PM or another weekend / weekday for more than 5 hrs.
- The library should be open on the weekends both Sat. & Sun.
- I believe the library should open earlier in the morning on Sundays
- Saturday should be open, keep open later and lab earlier, Sundays more time
- you should be open on Saturdays too, so that way when people are off on the weekends.
- Have No idea of (sic) hours inbetween & Sumer Are they the (sic) same? is it open between Summer?
- needs to be extended - esp. during Finals week
- Stay open later on Saturdays Like 11pm or midnight or even later during test times. I know I & many of my fellow students don't have free time until late evening to go to the library & work/study.
- Please have one evening where you are open during the in-between term sessions ex: 3-10PM on a Monday or a different weekday

- Saturdays
- Friday night until 9:00 and weekends would help.
- don't use library
- N/A
- No I do not have any other comments but thanks for asking
- During dead week & finals week it would be nice if the library had extended hours - perhaps closing @ midnight.
- Don't know these hours (Summer Session & In-between terms), but don't really need them
- Saturday afternoons would be nice
- The library needs to be open later, more often!
- I have never been, I just go to public Library, even though I have been meaning to go.
- As a community college, you are serving students with a wide variety of non-academic activities. Unfortunately, the library hours don't reflect the need for flexibility of study time. Especially weekends.
- The hours are awful! How can it not be open on Sat.??? more weekend late nights
- Why isn't the library open on Saturdays
- I'm use to going to a Library that is open until 12am. I'm glad to see that mon-thurs your open 8-10pm :-)
- We love the way the Library looks and feels. Its a great atmosphere :-)
- I would like if the lab was open later on Sundays and also open on Sat.
- Always open when needed
- should be open 24 hours for finals week
- Saturday evening hours would be helpful due to work schedule
- Please be open on Saturday!!!!
- I would rather see the Library open on Saturday instead of Sunday - or maybe a bit of each day - I always procrastinate because of the closed Sat. issue (I don't have quiet space or comp access at home :-)
- Would have liked to go on Sat to get material to work on for Sun.
- It friggin ROCKS!!
- NEED TO BE OPEN EVERY WEEKEND DAY FOR SOME AMOUNT OF TIME!
- Weekends! Weekends!
- Hours look fine - why no Sat hours?
- not open enough on the weekends
- It would make sense if the Library extended hours during finals
- It's a little odd the Library is closed one day a week - is it Fri or Sat? It has been frustrating in the past.
- open earlyer - 6:30 would be for coming in befor classes nice
- Sunday evenings would be more productive if the library was open.
- SATURDAY HOURS
- earlier on Sunday
- open @ 7:00 instead of 8:00
- no
- 1 2 3 4
- I would like the Library to be open on Saturday.
- Great hours
- Be open on Saturdays
- Needs to be open on Sat!
- Open it Saturday's?
- no
- Sunday Night open late please :-)
- I've never paid attention to the hours, but it's open when I need it
- I never used the campus library.
- ?I've only been there once for a study group, so I don't really know...
- Weekends only time I have off between school and work
- N/A
- Library not open very early.
- nope
- The hours are fine
- Saturday hours are poor.
- Saturday hours would be nice.
- The library (and lab) should be open longer on at least one of the weekend days, preferrably Sunday.
- I have never seen or heard of a University Library that is closed as much as this one. The night & weekend hours are when a lot of students need to use the Library/computer lab since we work. This is a common complaint I've heard a lot too
- Please open on Saturdays!!
- sometimes Saturday works better for me than Sunday.

(10) During evenings and weekends, what services do you need in the Campus Library?

68.1%	Place to study	21.0%	Librarian help with research	0.8%	tutoring
61.6%	Computer access	40.1%	Access to library collections	0.5%	wireless Internet
27.5%	Course reserves	1.4%	N/A	6.5%	Other
39.0%	Printing & Copying	1.9%	none		
36.0%	Checkout materials	0.5%	tutor		

- Don't use on weekends
- complete online assignments
- silence!
- tutoring, testing
- Don't use in eve's or weekends.
- Magazines are great!
- CAP Center
- tutoring center
- I pretty much do this at home
- I almost always access through the web.
- wireless!!!
- never used library on weekends or evenings
- tutor lab
- Math Lab
- Lunch eating Place
- tutors
- Tutoring (Math)
- lab/tutoring
- interlibrary exchange
- MAPS
- Haven't had to use library
- ATM
- Computer Lab
- JUST BE OPEN!!

(11) Please rate how easy the Campus Library makes it to:	Don't Do	Not easy	:	:	:	Very easy	Totals	Mean	Mean	
									0	5
Find books in the library	102.0 25.2%	8.0 2.0%	7.0 1.7%	61.0 15.1%	104.0 25.7%	122.0 30.2%	404.0 100.0%	3.05		
Request a book that is not available locally	130.0 32.0%	5.0 1.2%	7.0 1.7%	57.0 14.0%	80.0 19.7%	127.0 31.3%	406.0 100.0%	2.82		
Find journal articles	111.0 27.8%	10.0 2.5%	12.0 3.0%	56.0 14.0%	108.0 27.0%	103.0 25.8%	400.0 100.0%	2.87		
Request an article that is not available locally	145.0 36.7%	6.0 1.5%	15.0 3.8%	55.0 13.9%	87.0 22.0%	87.0 22.0%	395.0 100.0%	2.49		
Consult library staff for assistance	101.0 24.9%	1.0 0.2%	8.0 2.0%	40.0 9.9%	98.0 24.1%	158.0 38.9%	406.0 100.0%	3.25		
Find AV materials such as videos	186.0 46.4%	6.0 1.5%	17.0 4.2%	52.0 13.0%	67.0 16.7%	73.0 18.2%	401.0 100.0%	2.07		
Get help when you need it	88.0 21.7%	3.0 0.7%	7.0 1.7%	45.0 11.1%	100.0 24.7%	162.0 40.0%	405.0 100.0%	3.36		
Use the library website	85.0 20.9%	4.0 1.0%	5.0 1.2%	37.0 9.1%	79.0 19.4%	197.0 48.4%	407.0 100.0%	3.50		

Do you have additional comments on the EASE OF LIBRARY USE?

- Taking Lib 127 is why it is so easy to find things in the library, if I had not taken it, it would have been very difficult.
- n/a
- staff is great
- Give staff at reserve desk a little bit more training.
- Library is great
- I would really like to have word on the computers in the library, to be able to do research & write a paper @ the same time.
- I think this is a well-operated unit of the 3 schools
- Very few journals! Often requests for journal articles not local are never filled
- None
- No I do not have any other comments but thanks for asking
- I love the library!
- I wish you were open on Saturdays.
- Library staff not real helpful.
- having on line access is a great help
- I think everyone at the Library has been very helpful in my experience.
- It is unfortunate we have to pay so much for printing. The card is a pain in the neck
- Sometimes accessing the database from outside comp is difficult
- Staff is generally helpful yet unobtrusive.
- Moderately easy
- COCC website is very hard to use because of all the different usernames & passwords you have to enter. It sucks.
- I didn't answer certain parts because I have no experience in that area
- not been yet
- I don't use the Library very much
- It would be nice to have a Library Link on the COCC home page.
- put signs up that classify the book codes (ex: GV 3001 Volcanoes)
- I dont believe anything is wrong w/ the library. I just don't personally need it much.
- no
- I like things as they are
- Can be difficult to sift throught all the online journals
- Saturdays are the best time for me to complete my work and with the library not open, very inconvenient!
- The Library staff is great!
- no
- Satisfaction indeed.
- Sorry, I haven't utilized these resources yet
- no
- N/A
- N/A
- Books are harder to find before you take Lib 127 class.
- nope
- The librarians are very helpful and nice
- It's nice to have librarians that are willing to at least try to help w/out acting exasperated or grumpy.
- MORE BOOKS PLEASE!!
- I recommend Lib 127 - Strongly!!

(12) How would you rate your satisfaction with the Campus Library services listed below?	Don't use	Low	High	Totals	Mean	Mean	
									0	5
Course Reserves (print or electronic)	119.0 30.0%	2.0 0.5%	8.0 2.0%	44.0 11.1%	101.0 25.4%	123.0 31.0%	397.0 100.0%	2.94		
Library instruction (LIB 127 or other instructional sessions)	184.0 46.5%	9.0 2.3%	13.0 3.3%	37.0 9.3%	58.0 14.6%	95.0 24.0%	396.0 100.0%	2.15		
Staff assistance in the library	91.0 22.7%	6.0 1.5%	10.0 2.5%	54.0 13.5%	86.0 21.4%	154.0 38.4%	401.0 100.0%	3.25		

[Continuing table]

(12) How would you rate your satisfaction with the Campus Library services listed below?	Don't use	Low	High	Totals	Mean	Mean	
									0	5
Staff assistance remotely (email/phone)	190.0 48.0%	8.0 2.0%	14.0 3.5%	49.0 12.4%	59.0 14.9%	76.0 19.2%	396.0 100.0%	2.02		
Getting materials for you from other libraries	163.0 40.9%	4.0 1.0%	9.0 2.3%	52.0 13.0%	77.0 19.3%	94.0 23.6%	399.0 100.0%	2.40		
Access to library computers	80.0 20.1%	6.0 1.5%	8.0 2.0%	45.0 11.3%	88.0 22.1%	172.0 43.1%	399.0 100.0%	3.43		
Library website	77.0 19.2%	2.0 0.5%	8.0 2.0%	48.0 12.0%	85.0 21.2%	181.0 45.1%	401.0 100.0%	3.51		

Do you have additional comments on LIBRARY SERVICES?

- Haven't been here long enough to answer this section.
- haven't used it this term but maybe more laptop internet access stations
- Sometimes the library staff seem unorganized, and sometimes unfriendly
- Again - kudos!
- Again Articles are very hard to get from other libraries
- Yes you should hold summit orders longer than 6 days
- NONE
- No I do not have any other coments but thanks for asking
- need more books
- I haven't been here long enough to say
- Lack of tables near reference collections is a problem, esp near art encyclopedias
- Having Microsoft Word on the non-lab computer would be nice
- I love the people who work there!!
- I thought the Library course was pointless.
- Very frequently library computers are all occupied.
- non applicable
- I use the Library
- The Library suits my needs well!
- Not at this time
- N/A
- nope
- Library website is hard to search in and I find it hard to find relavent resources.

(13) In your opinion, what should the TOP priorities for the Campus Library be during the next two years?	Counts	Percents	Percents	
			0	100
Provide access to more online journals titles or databases	190	53.8%		
Provide librarian consultation for your research needs	95	26.9%		
Improve quality of book collection	169	47.9%		
Provide instruction in using library resources	79	22.4%		

[Continuing table]

(13) In your opinion, what should the TOP priorities for the Campus Library be during the next two years?				
	Counts	Percents	Percents	
			0	100
Increase hours of opening for the library	199	56.4%		
Provide quieter work/study areas in the library	69	19.5%		
Offer more art or poetry events in the library	104	29.5%		
Totals	353	n/a		

(A) FIRST MOST IMPORTANT

23.4% 1 7.2% 2 17.7% 3 8.7% 4 31.1% 5 5.4% 6 6.6% 7

(B) SECOND MOST IMPORTANT

23.1% 1 11.4% 2 19.1% 3 7.4% 4 19.7% 5 10.0% 6 9.4% 7

(C) THIRD MOST IMPORTANT

19.2% 1 13.5% 2 18.8% 3 8.5% 4 13.1% 5 7.7% 6 19.2% 7

(15) How satisfied are you with the Campus Library in general?	Don't use	Not satisfied	Very satisfied	Totals	Mean	Mean	
									0	5
Library collections	75.0 19.1%	4.0 1.0%	12.0 3.1%	70.0 17.9%	124.0 31.6%	107.0 27.3%	392.0 100.0%	3.24		
Library services	59.0 15.1%	3.0 0.8%	2.0 0.5%	46.0 11.8%	121.0 31.0%	159.0 40.8%	390.0 100.0%	3.65		
Overall library satisfaction level	50.0 12.7%	2.0 0.5%	7.0 1.8%	52.0 13.2%	126.0 31.9%	158.0 40.0%	395.0 100.0%	3.71		

Any additional comments:

- Note on question 8, "Attend special events sponsored by the library": Never knew you had any
- When ordering books from other libraries the info. I requested gets here in a timely manner. Thank you!
- I have a computer at home so I only use the library for research projects that require books. Other wise I can find info. on the internet and do projects at home.
- Note: People can't talk quietly on cell phones its humanly impossible.
- The library is beautiful and really does provide an enjoyable place to study & research.
- Larger hrs. Available especially between terms / summer
- It's great that you have started to provide a place for art shows. I was able to be a part of this opportunity so Thanks :-)
- MAC LAB!!!
- Update and expand collection especially in (sic) caricular areas offered by the school
- The library for the most part is very helpful. Thank you for all the hard work.
- Note on question #8: I have never used the COCC Library.

- more comfy chairs & wireless connection throughout would be great
- When I checkout books for research they are often outdated. So I go to other libraries.
- Again. I think this Library is well run and is the least of the challenges facing COCC in this year & beyond.
- I'm so thankful for Lib 127 - without that class I'd be sunk.
- Don't charge for printing off computers each semester provide students w/so much paper (like 200-300 pgs) & then if they go over, charge them
- It would be nice to have a wider variety of hrs. open available on Sunday ex: 10am - 8pm
- I have only taken four courses and two have been math so I have not needed to use the library yet, but I do plan to.

Note on question #8, "Attend special events sponsored by the library": didn't know there were any.

- Note on question #14, "Which of the above priorities would you rank as most important": this student marked #7 (offer more art or poetry events in the library) as another THIRD MOST Important priority (along with #4)
- Don't use library only used for CAP testing.
- Don't use Library very much!
- I like the rooms upstairs because the couches are really comfy and I can relax and take off my shoes and take out my laptop and do stuff.
- The willingness of staff to help use further our education
- Note on question #13: the library could open earlier
- Note on question #13 on library top priorities: increase hours on Saturdays?
- It is often too cold in the library!
- I don't use library that much maybe once a term for a group project research
- I wish that the computer lab was not so loud. Many people talking, many phones ringing!
- How could a library not be open on weekends? The only time people can study?
- I haven't really had the need to use the library other than a place to study
- I haven't used the library so I am not a very effective judge of what need improvement.
- Sorry I don't have more input - I just haven't had a need to use the library yet
- Note on question #13 on library top priorities, "provide librarian consultation for your research needs": they should stay the way they are.
- I love browsing the art work that is displayed in the Library & reading some poems. The artwork brings color into the Library.
- Thanks
- The Library is easy to use and all the staff are friendly and helpful.
- Helpful staff has been appreciated
- The library is nice a modern.
- I do not think my gym (Body shop) should charge for towels anymore. We paid the initiation charge & that should be good enough.
- Note on question #6 on frequency of library use: [I used it] more when I had more writing/research intense classes. [Frequency of library databases use] depends on curriculum each term.

Note on question #13, "improve quality of book collection": more on anthropology!!

- -Very helpful-Nice people
- Note on question #13, "improve quality of book collection": history collection is abysmal.
- A good amount of book were written Pre-1980 & its difficult to study for papers in classes over current events
- I have been told, "you should have learned that in LIB 127" in a rude way by the Librarian
- Note on question #13, "offer more art or poetry events in the library": more comfortable; its not very appealing
- The space is beautiful & enjoyable to spend time in - Thank you!

Note on question #8, "Attend special events sponsored by the library": ART SHOWS :-) me gusta!

Note on question 14, about priority "providing instruction in using library resources": outside of an entire course. maybe a 2 hour quicki discourse?

- nice work
- If there was more reason to go to the Library it would be nice
- Many of the art/poetry, etc. events are at times that are hard to attend (during the midmorning, on Tues. or Thrus.) Having some on a MWF afternoon would be great!
- Books R kool
- I would like to see the library be A 24 hour operation. I would like to be able to go there anytime, anyday.
- Opening the rotunda area to rotating artworks is a wonderful use of a architecturally stellar space!
- great library
- I think your guys are doing very well and I like are library.
- none
- So far, I have not needed it. I find my information on line @ home.
- Note on question #13, "provide quieter work/study areas in library": no cell phones

- LIB 127 was great and essential for me, and Librarians are great. Inter-library loan e-mail journals a little hard to access.
- We definitely need more book selection.
- Note on question #13, "improve quality of book collection": NEWER
- Great Library for our campus size. Lots of databases compared to a few years go.
- Note on question #13 on library priorities: they do good at all these.
- Note on question #13, "offer more art or poetry events in the library": -or just more events in general.
- Just because it's not open when I need it to be.
- MORE STUDY ROOMS AVAILABLE!
- I will be diving into more of the library services in the next couple of weeks. I feel it's unfair for me to answer the two questions above at this time.
- Every once in a while I have trouble accessing databases remotely. Not sure if it's campus network or mine!